

02

Wow, that's amazing!

Not only does it let me register for the insurances I need and make overdue premium payments, but it also lets me file insurance claims!

You say it can do everything from registration to making payments and insurance claims?

If you want to file an insurance claim, all you have to do is select how you want to receive it, enter a few bits of information, and you're done.

Oh, really?

You can also find out how much you'll receive before filing your claim.

Wow! If I select my retirement date, this thing will calculate my expected payout!

I'm going to download and install this right away!

Me too!

To get the app, just visit the App Store and search for keywords such as 삼성화재, EPS, 외국인근로자, or 출국만기보험. Then, find the app that looks like this and download it. From there, all you have to do is open the app!

03

Then, choose the language you want to use!

Wow, not only does it have English and Korean, but it also has 17 other languages!

I'm so impressed!!

Finally, just sign up and log in to it.

But trying to go through the authentication process will probably be needlessly complicated.

wasn't that easy?

Wow! It looks like I can just undergo self-authentication on my mobile phone!

That's right! And it's not just mobile authentication. You can log in by choosing the method that suits you, like an authorized certificate or KAIT certification!

Really?

I said it was simple, didn't I?

Sita! We can handle our insurance-related tasks on our mobile phones now!

I'm going to sign up as soon as I can to check my expected payout!

What Are the 4 Major Insurance Schemes of the Employment Permit System (EPS)?

The 4 Major Insurance Schemes of the Employment Permit System (EPS) refer to the following 4 insurance schemes, which foreign workers and the business owners who have employed them are required to purchase in accordance with the Act on the Employment, etc. of Foreign Workers.

Types of Insurances by Holder

- **Foreign Worker** → Accident Insurance, Return Cost Insurance
- **Business Owner** → Departure Guarantee Insurance, Guarantee Insurance

Insurance Types

01 Departure Guarantee Insurance (Held by Business Owner)

- Insurance that business owners must purchase within 15 days of the effective date of the labor contract in order to relieve burdens that may arise during the lump sum payment of retirement benefits
- ※ Failure to hold this insurance may result in fines of up to KRW 5 million, and being overdue on the insurance premiums may result in fines for negligence

02 Return Cost Insurance (Held by Foreign Worker)

- Insurance that foreign workers must purchase within 3 months of the effective date of the labor contract in order to cover their expenses when returning to their home countries
- ※ Failure to hold this insurance may result in fines for negligence

03 Accident Insurance (Held by Foreign Worker)

- Insurance that foreign workers must purchase in preparation of threats such as deaths by diseases or other deaths, advanced aftereffects of disability, etc. arising outside of work
- ※ Failure to hold this insurance may result in fines

04 Guarantee Insurance (Held by Business Owner)

- Insurance that business owners must purchase within 15 days of the effective date of the labor contract for their employed foreign workers in preparation for the overdue payments of their wages
- ※ Failure to hold this insurance may result in fines of up to KRW 5 million
- ※ Guarantee Insurance Contact: Seoul Guarantee Insurance (1670-7000)

The EPS Insurance mobile app for foreign workers will begin service in November 2018!

View Subscription to Accident / Return Cost Insurance, View Expected Payout of Departure Guarantee Insurance, Apply for Insurance Benefit, etc.

You can handle matters related to your EPS Insurance from the convenience of your smartphone with the mobile app!

Instructions on Use of Service



1 Install the EPS Insurance App on Your Smartphone

Search for EPS Insurance



2 Register for Membership / Undergo Self-authentication to Use the App

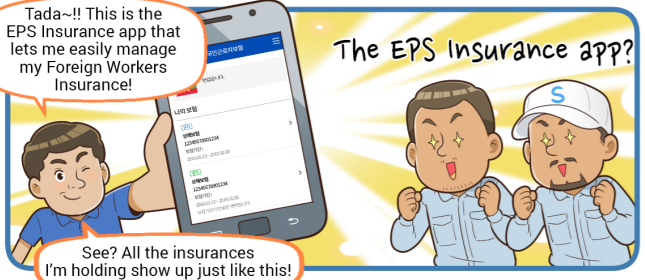
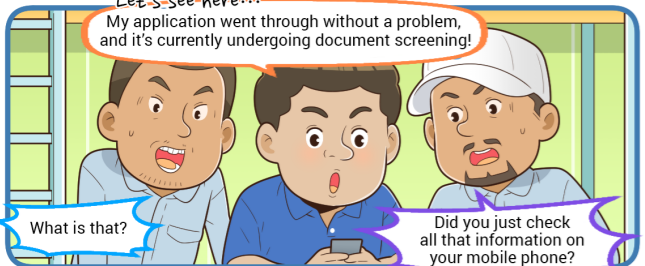
Contact | Samsung Fire & Marine Insurance Foreign Workers Insurance Call Center
ARS: 02-2261-8400

※ The EPS Foreign Workers Insurance is an insurance that foreign workers or employers of foreigners must hold in accordance with relevant laws. The insurance-related tasks are carried out by private insurance carriers that have been entrusted with them by HRD Korea, with Samsung Fire & Marine Insurance and a participating insurance carrier (Hanwha General Insurance) serving as joint suppliers.

Greetings to All Foreign Workers!



Foreign Employee's Insurance

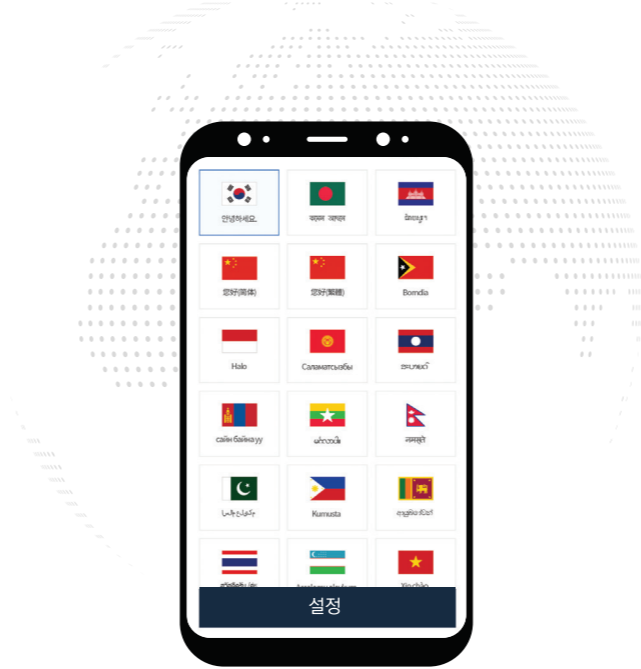


Mobile App Insurance Claim Convenient Anytime Anywhere



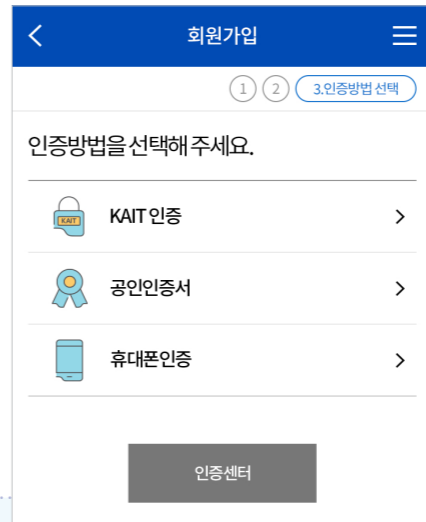
- Mobile App Insurance Claim Procedure •
 - ① Log in and find the 'Insurance Claim' menu
 - ② Check for any matters of note or warnings (final payment made after departure / change in residency status)
 - ③ Select the claim target (Departure Guarantee Insurance, and Return Cost Insurance according to workplace)
 - ④ Agree to provision and use of personal information
 - ⑤ Enter reasons for claim and receipt method (at the airport, payment to overseas/domestic account)
 - ⑥ Register required documents for submission (copy of Certificate of Confirmation of Departure, identification form, etc.)
- ※ Fill out and submit a [Departure Declaration] at the employment center and receive a [Certificate of Confirmation of Departure] before applying for insurance benefit.

Multilingual Support Provided in 17 Languages for Foreign Workers



- Available Languages
 - 17 languages depending on sending country, English, and Korean
- Languages of Nepal, East Timor, Laos, Mongolia, Myanmar, Bangladesh, Vietnam, Sri Lanka, Uzbekistan, Indonesia, Chinese (Simplified, Traditional), Cambodia, Kyrgyzstan, Thailand, Pakistan, and the Philippines, as well as English and Korean

3 Methods of Self-authentication Make Membership Registration and Logging in a Snap



- 1 Certification via Authorized Certificate (Issued by Certification Agency)**
You can have authorized certificates issued to you using the apps for banks or stock firms, so if you have an authorized certificate, then use it for self-authentication!
- 2 Certification via Mobile Phone (3 Major Telecommunication Companies)**
If you happen to be using one of the 3 major telecommunication companies (SKT, KT, LGU+), then you can self-authenticate through them!
- 3 Certification via KAIT (Ministry of Justice's Immigration Information)**
If you're having a hard time authenticating with an authorized certificate or mobile phone, then you can use information registered in the Korean Ministry of Justice, such as your passport number and alien registration card!

View Insurance Subscription, View Payment Status of Insurance Premiums and Make Payments, Apply for the Payout of Insurance Benefits, and View Expected Payout of Departure Guarantee Insurance

Use the handy functions of the EPS Insurance app to handle tasks related to your Foreign Workers Insurance anytime anywhere from the convenience of your smartphone!

